

Road Freight Bulletin N°13: 28th June 2012

Information for planning your deliveries and collections

TfL's Olympic Road Freight Management team aims to provide you with the latest useful information and advice to help you plan and prepare your operations for the Olympic and Paralympic Games, ahead of the opening ceremony in a month's time.

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More detail can be found online using the linked websites within the articles.

1. Last chance to attend a Freight Advice Workshop

Due to extra demand, TfL will be running four, final, Freight Advice Workshops in central London on 4th and 13th July. Details are available on our website, and you can book a place at one of them by visiting <http://www.freightadviceworkshops.eventbrite.co.uk>

2. Freight Journey Planner

As you may have seen earlier in the week, TfL has launched a free, web-based Freight Journey Planner, which you may wish to try out as part of your pre-Olympic preparations. After entering a postcode, address or M25 junction, it can plan a route, even with multiple delivery locations. It will calculate the most appropriate route, taking account of all-known Games-related restrictions, based on the date and time of day and the vehicle's dimensions.

The Journey Planner will display the closest legal stopping points to the vehicle's destination. The Planner will include information about the Olympic and Paralympic Route Networks (ORN/PRN) and restrictions near Games venues as well. FORS members will also be able to save any generated routes, as well as details of their vehicles, drivers and locations.

Enhancements and upgrades to the Freight Journey Planner will be notified in future editions of the Bulletin. Please visit www.tfl.gov.uk/2012freight for further information and to try it out.

3. Vehicle Permit Checkpoints

In Bulletin number 7 (16th May) we highlighted the items your drivers should carry with them when making deliveries, including a letter on company note paper saying that the named driver is employed by the company. This letter must include a contact telephone number for any queries. You are welcome to create your own letter template, however you may wish to take advantage of

the one available as part of the Driver Briefing toolkit available at www.tfl.gov.uk/2012freight or clicking [here](#).

4. Cultural activities and Non-sporting venues

The Olympics and Paralympics are being accompanied by an extensive cultural programme. The Cultural Olympiad includes the [London 2012 festival](#), a series of events taking place between and September to celebrate the Games. Some of these events may represent commercial opportunities for your firm; however, you should be aware that these may mean local disruption on the road network, so you are advised to check before you travel using the usual channels.

Live Sites

There will be a number of Live Sites across London and other towns and cities. The most significant sites will be at Hyde Park and Victoria Park, Hackney for the Olympics and Trafalgar Square for the Paralympics. Further information can be found at: <http://www.london2012.com/join-in/live-sites/london/>

National Houses

Many countries will set up National Houses to provide a venue for their competitors and in some cases, to showcase their countries to members of the public. They vary in size significantly; some will be small affairs whilst others will be mini-festivals.

If you know you will be delivering to a National House or nearby premises, please contact your client in advance as to whether they are aware of any restrictions on local deliveries during Games time. Locations are available on the Visit London [website](#). Please note, details are subject to change as a result of commercial and other considerations.

5. Deliveries in the Whitehall area

Whitehall and the surrounding area is expected to be very busy as it is host to the Beach Volleyball at the Horse Guards Parade venue. Road events will also impact on the area, with the cycle road race and race walk finishing on The Mall and the marathon route making access to Whitehall and the immediate surrounding area extremely difficult at certain times. Further details, including a detailed map, are available in the Appendix. LOCOG has sent a letter to premises in the area highlighting the steps that recipients need to take to enable deliveries between midnight and 6am, so please speak to your customers in the area for more details.

Details on central London are available on the Get Ahead of the Games [website](#) under 'Things you should know' then click Central London.

Westminster City Council has a range of information and factsheets offering advice to businesses, including deliveries, waste and recycling collections, on its website: www.westminster.gov.uk/olympics

6. Torch Relay

The Torch is now more than half way through its tour of the United Kingdom. LOCOG, have estimated that so far over 4 million people have witnessed the Torch Relay. Therefore, you are advised to ensure you have plans in place for when the Torch is touring London, 21st – 27th July. The last two days, when the route passes through key locations of central London will be especially busy. Details for the 26th are now available online. On 27th July, the day of the opening ceremony, the torch will travel by boat from Hampton Court Palace to the Olympic Stadium. More details will be available over the next few weeks.

7. A chance to have your say!

TfL is currently undertaking a survey to assess how businesses and freight operators are adapting to cope with the expected impact of the Olympic and Paralympic Games. Please go to www.freightsurvey.org.uk to take part. We are keen to encourage participation from a wide variety of businesses, so please also forward the link to your customers and suppliers.

Your feedback will enable us to continue to provide useful information to help businesses effectively manage the demand for delivery and servicing activity in London during this time, while allowing the capital to continue to function effectively.

The results will be used to provide evidence of how well key information was communicated and received by the industry, and may help influence development of future freight policy for London. All answers will remain confidential to TfL and its agents, and individual organisations will not be identifiable in the results in order to protect commercial interests. The closing date for joining this stage of the survey is 23rd July 2012.

Keeping up-to-date

- **Real-time traffic information** updated every few minutes: www.tfl.gov.uk/trafficnews
- **Real-time public transport information:** www.tfl.gov.uk/travelnews
- **Travel for business, commuting or leisure** if you have questions relating to the public transport network, walking and cycling during the Games, please go to: www.getaheadofthegames.com
- **Previous editions of the Freight Bulletin** can now be found [on our website](#).

Contact us

For any queries or further information, please email: freight@tfl.gov.uk

If you no longer wish to receive emails from the Olympic Freight team at Transport for London, please respond to this email with “NO NEWSLETTER” in the subject line.

Website: www.tfl.gov.uk/2012freight
Email: freight@tfl.gov.uk

Appendix: Deliveries to Whitehall – further information and map

TfL is advising road users, cyclists and pedestrians to avoid The Mall and surrounding roads Marlborough Road, Horse Guards Road and Horse Guards Parade. Work has now commenced to build the Beach Volleyball and road event venues. TfL is working with LOCOG to open Marlborough Road to traffic southbound traffic whenever the construction timetable allows.

We will advise of dates as soon as they are confirmed. Some measures will be lifted soon after the competition at the Horse Guards Parade venue finishes prior to the end of the Olympic Games. Road events will impact the area on 28th and 29th July; 4th, 5th, 11th and 12th August, and 9th September.

For deliveries on foot, pedestrian access to The Mall Galleries and the ICA will be maintained via the Duke of York Steps, Cockspur Street and Spring Gardens. Pedestrian access via Marlborough Road will be maintained before and during the Games, except on road event days.

Please see the map below and further information on www.getaheadofthegames.com

